BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of The Empire District Electric)	
Company Filing Compliance Reports and)	
Information as Prescribed by Commission)	Docket No. 21-EPDE-072-CPL
Order Dated July 9, 2020, in Docket No.)	
20-EPDE-427-ACT)	

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.

Ames G. Flaherty, #11177/ ANDERSON & BYRD, LLP 216 S. Hickory ~ P.O. Box 17 Ottawa, Kansas 66067 (785) 242-1234, telephone (785) 242-1279, facsimile iflaherty@andersonbyrd.com

Diana C. Carter Liberty Utilities - Empire District 428 E. Capitol Ave., Suite 303 Jefferson City, Missouri 65101

Phone: (573) 289-1961

Email: Diana.Carter@libertyutilities.com

Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.

James G. Flaherty

Rouda Rossnoge

SUBSCRIBED AND SWORN to before me this 21st day of June, 2021.

NOTARY PUBLIC - State of Kansas RONDA ROSSMAN My Appt. Exp. 5/05/03

Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 21st day of June, 2021, addressed to:

Joseph R. Astrab j.astrab@curb.kansas.gov

Todd E. Love t.love@curb.kansas.gov

David W. Nickel d.nickel@curb.kansas.gov

Shonda Rabb s.rabb@curb.kansas.gov

Della Smith d.smith@curb.kansas.gov

Cole Bailey c.bailey@kcc.ks.gov

Diana C. Carter Diana.Carter@libertyutilities.com

√ames G. Flaherty



Docket No. 20-EPDE-427-ACT

Liberty-Empire's response to Request #1. Narrative Describing Processes to Identify and Track Costs in Response to COVID-19

Original - September 8, 2020 Updated - June 2021

Introduction

Each month, Liberty-Empire continues to monitor the various expenses and revenues for variances to determine if the variances are COVID-19 related. The Company's accounting department is working closely with the Regulatory area to keep all apprised of any findings or adjustments. Entries into direct COVID-19 accounts are monitored by Accounting Managers to ensure compliance with an incremental standard.

REVENUE IMPACT:

For the period February 2020 to December 2020 weather adjusted forecasted MWh sales were adjusted for weather. The percentage difference derived between weather adjusted and actual is applied to actual Revenue to determine COVID 19 impact.

COST INCREASES

Late Payment Fee Revenue

Late payment fees waived during the moratorium periods are being recorded to the Accounting Authority Order (AAO) for COVID-19 Recovery. Once a moratorium period is over, the normal process of charging and recording of fees will take place. These amounts recorded in the AAO are the actual computed late fees as though billed to the customer. A journal entry is then performed to remove from customer accounts and place the balance into the AAO for KS COVID-19.

Debit - 100000 – Temporary debit account and moved to AAO

Credit - 450020 - Forfeited Discounts - Ks

<u>Uncollectible/Bad Debt</u>

Our bad debt policy follows the Reserve Methodology where the aging report is analyzed and a historical uncollectible percent is applied to each aging group and compared to the total uncollectible account. A journal entry is then recorded for Bad Debt to reflect the amount of the calculated reserve. This is performed quarterly. For COVID-19 incremental,



the Company is comparing budget to actual Bad Debt and attributing any differences to COVID-19.

Debit – 904037 - Uncollectible Accts-Electric Credit – 144100 - Accumulated provision for uncollectible accounts

<u>Information Technology</u>

The Company did purchase additional equipment for Work from Home (WHF) employees. The cost for this equipment is not included in our direct COVID-19 accounts as this equipment will be repurposed. Further analysis has shown our wireless expenses increased in July as our data caps were met and overages occurred. The incremental cost for overages will be booked to the direct COVID-19 accounts. We did not include any additional purchases of wireless devices as these will have continued use.

<u>Cleaning & Personal Protection Equipment (PPE)</u>

Expenses related to PPE, sanitization, etc. are being booked directly to the KS COVID-19 expense account. The Company is monitoring accounts for changes which currently include the below list.

511127 - Mtce Of Structures

549120 - Exp of Misc Other Power

549222 - Misc Other Power Expense

556201 - Janitorial Exp-System Ops

556205 - Utilities - System Operations

588023 - Building Operations - Expenses

591024 - Building Maint-Line Operations

905023 - Building Operations-Cust Accts

Communication

The Company is still analyzing to determine any incremental communication expenses. The Company has been communicating extensively with our customers during this time.

COST DECREASES

Travel & Training

Our method to determine cost decreases for Training and Travel is to compare actual to budget and evaluate any decrease as COVID-19. However, the Company planned on budget reductions in this area prior to COVID-19. Executive leadership has directed 25% of the difference to be attributable to COVID-19 reductions. The Company is monitoring accounts for changes which currently include the below list.



500011 Conv & Seminar-Operations 560011 Conv & Seminar-Transm Op 580011 Conv & Seminar-Distrib Op 535011 Conv & Seminar - Hydro 546011 Conv & Seminars 588011 Conv & Seminar-Misc Distrib 593011 Conv & Seminar-Tree Trimming

Utilities

The Company is currently analyzing utilities to determine if we see any decreases. No employees have been laid off or furloughed and the Company has not closed any building. The Company has not disallowed employees from entering their office to work. The Company does have a general work-from-home directive. However, there have been reasons for employees to return to their respective work sites, thus utilities have not been cut off.

LABOR

No employees were furloughed or laid off, therefore, the Company has not witnessed any labor cost savings. Employees have been direct coding time to COVID-19 expenses for time spent working COVID-19 issues, time when sequestered and time when quarantined. Although, the Company is capturing this as direct expense, after discussion, it's been decided an incremental standard for COVID-19 recovery should only be overtime, premium time and any outside contractor time when brought in to assist with high demand.

Liberty Utilities - Empire Electric

Docket No. 20-EPDE-427-ACT

March 2020 - February 2021 Paragraph 2

a. A detailed identification of all COVID-19 related cost increases and decreases that Empire-Liberty has tracked to date. These costs should be separated and reported by detailed cost category and by month;

	Ма	rch 2020	Αŗ	oril 2020	М	lay 2020	Ju	ne 2020	J	uly 2020	Au	ugust 2020	Se	eptember 2020	Oc	ctober 2020		ovember 2020		ecember 2020	Jan	nuary 2021	Feb	oruary 2021		Total
Revenue Impact (Loss)	\$	(94,043)	\$	(110,983)	\$	(67,488)	\$	(59,285)	\$	(82,933)	\$	(3,708)	\$	(6,583)	\$	(33,131)	\$	14,780	\$	(33,242)	N	o Impact	Ν	No Impact	\$ (476,616)
Increased Costs Cost Category																										
Late Payment Fees	\$	5,809	\$	- ,	\$	30,664	\$	32,956	\$	39,119		41,522		,	\$	31,279	-	22,075		,	\$	36,040		. ,		383,094
Uncollectibles/Bad Debt IT Costs / Remote Work	\$ \$	(2,707)	\$ \$	(2,140)	\$ \$	(2,658)	\$ \$	55,275 -	\$ \$	(2,793)	\$ \$	(3,494)	\$ \$	(63,872)	\$ \$	25,481 -	\$ \$	(2,694)		(9,628)	\$ \$	(3,292)	\$ \$	1,555 -	\$ \$	(10,967)
WiFi Expenses	\$	-	\$	-	\$	35	\$	204	\$	643	\$	37	\$	213	\$	91	\$		\$		\$		\$	68	\$	1,497
Supply Chain/Cleaning/PPE Communication	\$	-	\$	-	\$	-	\$	2,349	\$ \$	424	\$		\$ \$	1,035	\$ \$	694	\$	857	\$ \$	-	\$ \$	2,976	\$ \$	3	\$	8,445
Legal & Other Fees	э \$	-	Ф \$	-	Ф \$	-	Ф \$	- 14,042	Ψ	-	Ф \$	-	Ф \$	-	\$	-	Ф \$,	Ф \$		Ф \$	- 829	\$	- 379	Ф \$	- 15,250
Meals	\$	-	\$	-	\$	-	\$	299	\$	-	\$	-	\$	-	\$	-	\$	- \$	\$	-	\$	-	\$	-	\$	299
Decreased Costs Cost Category																										
Training & Travel	\$	1,708	\$	1,412	\$	2,665	\$	1,695	\$	1,352	\$	1,082	\$	1,352	\$	1,082	\$	1,396	\$	1,065	\$	838	\$	1,850	\$	17,497
Utilities	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	- 5	\$	-	\$	-	\$	-	\$	-
Labor																										
Incremental Only for Recovery	\$	-	\$	-	\$	-	\$	76	\$	31	\$	1,247	\$	476	\$	480	\$	256	\$	228	\$	370	\$	146	\$	3,310
Total Net Covid 19 Cost	\$	1,395	\$	34,326	\$	25,375	\$	103,506	\$	36,073	\$	38,335	\$	(30,340)	\$	56,942	\$	19,174	\$	25,189	\$	36,149	\$	37,309	\$	383,432
Total COVID 19 Impact	\$	95,437	\$	145,310	\$	92,863	\$	162,791	\$	119,006	\$	42,043	\$	(23,757)	\$	90,073	\$	4,394	\$	58,430	\$	36,149	\$	37,309	\$	860,048

Liberty Utilities - Empire Electric

Docket No. 20-EPDE-427-ACT

Updated March to August 2020 Paragraph 2

a. A detailed identification of all COVID-19 related cost increases and decreases that Empire-Liberty has tracked to date. These costs should be separated and reported by detailed cost category and by month;

		Original		Jpdated		
		ch 2020 to		rch 2020 to	Г	:44
	Au	gust 2020	Au	gust 2020		ifference
Revenue Impact (Loss)	\$	-	\$	(418,440)	\$	(418,440)
Increased Costs						
Cost Category						
Late Payment Fees	\$	187,948	\$	187,948	\$	-
Uncollectibles/Bad Debt	\$	41,484	\$	41,484	\$	-
IT Costs / Remote Work	\$	2,626	\$	-	\$	(2,626)
WiFi Expenses	\$	-	\$	920	\$	920
Supply Chain/Cleaning/PPE	\$	4,548	\$	2,877	\$	(1,671)
Communication	\$	-	\$	-	\$	-
Legal & Other Fees	\$	163	\$	14,042	\$	13,879
Meals	\$	313	\$	299	\$	(14)
Decreased Costs						
Cost Category	_		_		_	
Training & Travel	\$	2,209	\$	9,914	\$	7,705
Utilities	\$	-	\$	-	\$	-
Labor						
Incremental Only for Recovery	\$	1,739	\$	1,354	\$	(384)
Total Net Covid 19 Cost	\$	236,612	\$	239,010	\$	2,398
Total COVID 19 Impact	\$	236,612	\$	657,450	\$	420,839